

PES Mobile Crisis Outreach Checklist

The mission of the PES/Screening Center is to assist any individual in resolving any crisis/conflict associated with psychiatric illness. Staff promptly evaluate clients in order to determine type of treatment required and arrange for the provision of such treatment in least restrictive setting as close to home as possible. The expectation is that the provision of services and relevant supports will result in resolution of the crisis. St. Joseph's in Paterson runs the PES for Passaic County. Please note that PES Mobile Outreach coordinates their response with the local police department.

When to Call Mobile Crisis Outreach

- If the youth is being physically aggressive or destructive to property and is unable to de-escalate
- If the youth has suicidal ideation with a plan
- When the youth needs to go to the Emergency Room (nonmedical) and the family is unable to get there

When to Call 911

- If the youth is a danger to themselves or anyone around them
- In the event of a **life** or **death** situation
- In a **medical/psychiatric** emergency
- If the youth has left the home for 24 hrs or more without any communication with family members

**CALL ST. JOSEPH'S PSYCHIATRIC EMERGENCY SERVICES (PES)
973-754-2230 TO REQUEST MOBILE CRISIS OUTREACH**

In order to help PES quickly assess the situation, have as much of the following information available when calling:

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| <input type="checkbox"/> Youth legal name | <input type="checkbox"/> Any dangerous behaviors (current and history) |
| <input type="checkbox"/> Youth date of birth | <input type="checkbox"/> Diagnosis |
| <input type="checkbox"/> Current address | <input type="checkbox"/> Medication |
| <input type="checkbox"/> Parent/Legal Guardian name and phone number | <input type="checkbox"/> Current treatment plan |
| <input type="checkbox"/> Presenting complaint (the reason for calling) | <input type="checkbox"/> Triggers or recent events that may be impacting the youth |

Additional Tips:

- A parent/legal guardian must be present for the Mobile Outreach.
- Ask your care manager for assistance in calling for PES Mobile Crisis Outreach and with sharing information about your child's treatment plans.

